



Be Proactive, Prevent IT challenges

You need to ensure that your critical IT systems are always available to provide secure and reliable end user experience. Let Accelera manage your Citrix environment to avoid 2 am worries.

Citrix Watch

Watching your system so you do not have to

Accelera's Citrix Watch Service provides the expertise to manage, monitor and optimize your Citrix environment, so that you can focus on providing highest level of service to your users. Our highly trained, proactive, professional managed services team will keep the environment performing at its best.

Our Citrix Watch services for your Citrix environment, include the following areas:

Business Optimization and Efficiency

- Peace of mind - focus on your business, not technology
- Strategic assessment and recommendations
- Monthly service review meetings
- Priority vendor escalation support

Proactive Maintenance

- Critical Citrix service monitoring
- Environmental health checks
- Performance based metric monitoring
- Vendor patch and hotfix applications

Technical Expertise

- Skilled and certified engineering team
- Minimized downtime
- Around the clock 24x7x365 available subject matter expertise
- Citrix best practice delivery framework

Cost Efficiency

- Flat-fee billing, predictable costs make for improved budgeting
- More coverage for your technology spend
- Unlimited OEM partner escalations



Why Accelera's Managed Services

We understand your business relies upon technology. As cloud and virtualization technologies become more prominent in business, the skills required to implement, support, and optimize these has become highly specialized.

As a leader and innovator in mobility and virtualization, Accelera Solutions, Inc. has over a decade of experience delivering and supporting Citrix Solutions through our team of highly trained specialists. We work closely through our premier partnership to define and develop best practices to support the reliability and availability of your business operations.

Accelera has a strong focus and deep understanding of the entire Citrix technology stack including XenApp, XenDesktop, XenMobile and Netscaler. Your business benefits significantly from our decades of technical proficiency, successful delivery framework, and product knowledge and to maintain mission critical operations.

Ensure the continuity of your business operations by letting Accelera manage the delivery of your Citrix services.

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